

# Telangana State Information Commission

(Under Right to Information Act, 2005)  
D.No.5-4-399, Samachara Hakku Bhavan (Old ACB Building),  
Mojam-jahi-Market, Hyderabad – 500001.  
Phone: 24740155 Fax: 247405928

**Complaint No: 5107/SIC-SK/2022**

**Date: 17-08-2022**

Complainant : Sri Mahmood Hussain Makke,  
Hyderabad.

Respondents : Public Information Officer  
(U/RTI Act, 2005)  
O/o the Transport Commissioner,  
Government of Telangana,  
Khairtabad, Hyderabad.

Public Information Officer  
(U/RTI Act, 2005)  
O/o the Managing Director, TSRTC,  
Bus Bhavan, Hyderabad

## **Order**

Sri Mahmood Hussain Makke, Hyderabad has filed a Complaint dated: 13-04-2022 which was received by this Commission on 16-04-2022 for not getting the information sought by him from the PIO / O/o the Transport Commissioner, Government of Telangana, Khairtabad, Hyderabad.

The brief facts of the case as per the Complaint and other records received along with it are that the Complainant herein filed an application dated: 28-02-2022 before the PIO requesting to furnish the information under Sec. 6(1) of the RTI Act, 2005, on the following points mentioned in his application annexed.

### **Particulars of Information sought:**

- (1) Certified copy of note sheet indicating noting by various officials and decision of competent authority on my complaint/grievance dated 24.12.2021.
- (2) Certified copy of investigation report or feedback obtained with respect to grievance raised in my dated 24.12.2021.
- (3) Certified copy of letter directions and / or instruction issued to concerned authority/subordinate office as a follow up action based on my complaint dated 24.12.2021
- (4) In case no action is taken on my complaint dated 24.12.2021, please inform me the name of the officer(s) and staff responsible but failed to take action on my complaint dated 24.12.2021.
- (5) Certified copy of your rules or citizens charter or any other document stipulating the time frame in number of days such a complaint/matter should have been dealt with and resolved by your public authority.

Stating that the PIO has not furnished the required information even after 30 days of filing his application, he preferred this Complaint before the Commission requesting to arrange to furnish the information sought by him u/s 18(1) of the RTI Act, 2005.

In view of the above, the Complaint was taken on file and Notices issued to both the parties for hearing on 17-08-2022 at 10.30 A.M.

The case is called on 17-08-2022. The complainant is present and filed his affidavit stating that the PIO has not furnished the information. The PIO / Sri N. Ranjith Kumar, Personnel Officer (IR), O/o the Managing Director, TSRTC, Bus Bhavan, Hyderabad is present and filed his affidavit stating that reply was given to the complainant vide letter No: R5/RTI(35)/2021-Rect. dated: 11-04-2022 while furnishing the available information and for the remaining information the complainant was requested to file separate application before the concerned Public Authority i.e., O/o the Depot Manager, TSRTC MGBS (RM), Falaknama Depot, Hyderabad and obtain the required information. The PIO filed copy of the letter before the Commission.

Heard both the parties and perused the material papers available on record.

The Commission upholds the reply of the PIO and advises the complainant to file separate application before the concerned Public Authority and obtain the required information.

In view of the above, the complaint is closed.

**SYED KHALEELULLAH**  
**STATE INFORMATION COMMISSIONER**

**Authenticated by:**

**Section Officer**  
**Copy to: SO / SF / OC**